

ZooTampa Parking Information and Q&A

Beginning on Monday, January 5, ZooTampa will implement paid parking through the City of Tampa's Parking Division. The change supports recent upgrades to the parking lot and front gate plaza which added more parking spaces, improved ease of entry and exit from the Zoo, and enhanced the overall safety of the parking lot and picnic area. A daily parking fee of \$7 paid through the ParkMobile system will apply to all non-members including guests with Zoo Fun tickets. Parking will be free for members.

These improvements are part of our commitment to keeping ZooTampa a fun, welcoming place that reflects the energy and vibrancy of the Tampa Bay community.

MEMBERSHIP HAS ITS PERKS!

Members will enjoy free parking during regular operating hours, consumer events, and extended hours during the Spring season.

To avoid receiving a parking citation, members must register their vehicle(s) with their memberships.

We are making it extremely easy for members to register up to two vehicles' license tag numbers through the following hassle-free options:

- New and renewing members, can add their license plate number(s) during the purchase or renewal of a membership
 - Current members, can fill out the form online, **or**
 - Stop by the guest services booth located at the front of the Zoo
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ZooTampa Parking

FREQUENTLY ASKED QUESTIONS:

Why is ZooTampa adding paid parking?

The addition of paid parking allowed for the recent transformation of the parking lot and front gate plaza which added more parking spaces, greater ease of entry and exit from the Zoo, and enhanced the overall safety of the parking lot and picnic area. Furthermore, it ensures that ZooTampa continues to be a pillar in our community that reflects the vibrancy of the Tampa Bay Area.

How much will it cost to park at ZooTampa?

Parking will cost \$7 for the day.

How will guests pay for parking?

Guests can pay for parking through the ParkMobile app or by using the ParkMobile pay stations located throughout the parking lot.

Do Zoo Fun ticket holders have to pay for parking?

Yes, Zoo Fun ticket holders will have to pay \$7 to park each time they visit the Zoo.

Will there be preferred parking for members?

No, we no longer have a preferred parking area for members.

Do members have to pay for parking?

Members will enjoy free parking during regular operating hours, consumer events, and extended hours during the Spring season. Member vehicle license plate numbers must be registered with ZooTampa to receive free parking.

How do members register their vehicle(s)?

We are making it extremely easy for members to register up to two vehicles' license tag numbers through three hassle-free options:

- New and renewing members, can add their license plate number(s) during the purchase or renewal of a membership
- Current members, can fill out the form online Member at <https://zootampa.org/member-parking-registration/> or
- Stop by the guest services booth located at the front of the Zoo.

How many vehicles can members register?

Each membership regardless of type (Pair, Trio, Quad, Family) will be allowed to register up to two vehicles.

Can members change their registered license plate(s)?

The only way that a member can change their registered license plates is by calling ZooTampa at 813-935-8552 or by visiting the Guest Services office.

How will the parking lot be monitored?

The City of Tampa's Parking enforcement team will monitor the parking lot throughout the day and issue parking citations for nonregistered member vehicles or guests who haven't paid the parking fee through the ParkMobile system.

Will I have to pay for parking if I am visiting the Zoo for the first time and buy a membership?

Yes, however, the Zoo will reimburse the guests the \$7 parking fee in the form of a voucher that can be redeemed towards the purchase of food or merchandise.

Will there be a charge to park in the overflow lot across the street from the Zoo?

During high peak attendance periods and consumer events, the Zoo utilizes the park across the street for overflow parking. During those times, parking in the overflow lot will be free.

Will accessible/handicap parking be free?

No. The \$7 parking fee applies to all spots in the parking lot.

How much is the fine if a guest receives a parking citation?

The City of Tampa's Parking Division will issue citations of \$30 for anyone parked and did not pay for parking through the ParkMobile system or is not a ZooTampa member or employee.

Once I register will I also receive free parking in other City of Tampa lots managed by ParkMobile?

No, free parking for members is only valid for parking at ZooTampa.

Do I have to pay for parking if I am attending a private (social or corporate) event at the Zoo?

Yes, the parking charge applies to all guests who are not members.

If you are attending an event, check with the host of the event to see if they have made special arrangements for parking. If free parking has been arranged as part of the event, your host will provide you with a code. This code is necessary to waive the parking fee once you input your car's license plate in the ParkMobile system.

Do I have to pay for parking if I am attending a meeting or interview at the Zoo?

Yes, the parking charge applies to all guests who are not members. If you are attending a meeting or interview at the Zoo, please ask your contact to provide you with a code. This code is only valid for the day issued. The code is necessary to waive the parking fee once you input your car's license plate in the ParkMobile system.

Do I have to pay for parking if I am chaperoning a field trip at the Zoo?

Yes, the parking charge applies to all guests who are not members.

Do I have to pay for parking if I have a ZooVIP card?

ZooVIP cards function like memberships, therefore, Zoo VIP card holders will enjoy free parking during regular operating hours, consumer events, and extended hours during the Spring season. Zoo VIP card holders' vehicle license plate numbers must be registered with ZooTampa to receive free parking. Guests of ZooVIP cardholders will be required to pay the parking fee.

Do I have to pay for parking if my child attends Zoo School and has an ECE membership card?

ECE card holders will enjoy free parking during regular operating hours, consumer events, and extended hours during the Spring season. Parents must register their cars through Zoo School to receive free parking.

Additional information specific to ZooTampa Employees

Do employees have to pay for parking?

Employees receive free parking in the main parking lot during regular operating hours, consumer events, and extended hours during the Spring season. Employee vehicle license plate numbers must be registered with ZooTampa to receive free parking.

Do I need to register my vehicle if I park at Kid City?

Paid parking does not apply at Kid City. However, all employees should register their cars for when visiting the park and/or parking in the main parking lot.

Do I need to register my vehicle if I park in the Admin parking lot and/or have an employee hang tag?

Paid parking does not apply in the Admin parking lot during regular Zoo hours Monday-Friday from 8am-5pm. However, all employees should register their cars for when visiting the park and/or parking in the main parking lot.

How do I register my vehicle?

We are making it extremely easy for employees to register their vehicles' license tag number through two hassle-free options:

- 1- Fill out the form online <https://zootampa.org/employee-parking-registration/>
- 2- Stop by the guest services booth located at the front of the Zoo after 3pm on any non-event day.

Once I register will I also receive free parking in other City of Tampa lots managed by ParkMobile?

No, free parking for employees is only valid for parking at ZooTampa.